



Neighbour Program



Private Energy Partners (PEP) is committed to supporting the communities in which we operate.

Our place-based Neighbour Programs are designed to share benefits with people who live within an identified catchment surrounding our projects. We develop each program in consultation with our neighbours so benefits reflect the needs and preferences of locals.

Neighbour Program

Guiding Principles

Our Neighbour Programs are developed in line with PEP's guiding principles. These principles, listed below, have been developed based on industry best practice.

- Benefits are shared with neighbours within an agreed catchment around each project. This catchment is identified in consultation with neighbours.
- Program participation is voluntary and confirmed with a Neighbour Program Agreement between PEP and individual neighbours.
- Benefits are linked to a property and shared with the property owner or owners.
- Where an eligible property is sold or transferred, the new owner of the eligible property may receive future benefits for periods where benefits have not already been shared with the previous owner. Benefits are no longer shared with the previous owner after they sell their property.
- If a property is subdivided, unpaid benefits linked to the property will be shared pro-rata across the subdivided properties.
- Benefits are shared once a project is approved and construction commences.
- Benefits are shared in a way or ways that suit the needs of neighbours.
- Programs must respect the privacy of individuals.

Examples of neighbour benefits

- Pre-paid EFTPOS cards, issued annually for use at local businesses
- Annual energy rebates
- Progressive payments over the life of a project, including a payment on signing an agreement (which might assist neighbours to recover any legal costs), a construction payment and an ongoing annual payment
- Installation of residential solar systems, home batteries or other infrastructure on eligible properties

Supporting the community

Neighbour Programs are generally paired with a Community Partnership Program, which supports events and initiatives that create positive and long-lasting benefits to help the broader community prosper. PEP also seeks to support regional emergency services as required.



Need more information?

To find out more about our local Neighbour Programs, contact our Community Engagement team on 1800 975 039.